## **CONFIDENTIAL INFORMATION**

PERSONAL and MEDICAL HISTORY FORM (Initial visit)

Last name			-	First name		[	Date of birth	
Address				Sı	ıburb Pcode		Pcode	
Home 🕾 Work 🕾				Mol	oile 🛭	<b>2</b>		
Email								
Эссир	oation	Ne	ext	of kin /parent / guard	dian			
Medic	al practitioner name/ad	ddress/phone	-					
Denta	l Health Fund	Card numb	ber		Member	r ID _	(number next to your name)	
	are Nolid you find out about c							_
	ENTAL and MEDICAL I		se t	ick and write details	if it applies to y	ou.		
	How long ago was your last dental visit?							
П	Have you had problems with previous dental treatment?  Have you ever had a bad reaction to local anaesthetics?			eatment?				
Н				esthetics?				
D	Do you prefer local anaesthetic?							
D	Do you prefer laughing gas (nitrous oxide seda			tion)?				
Α	Are you or have you ever been treated for a		or a	ny of the following?	Please tick ar	nd wri	te details if it applies to you.	
	ospitalization or had a seness in the last 3 years?		]	Bleeding problems, b	ruising easily?		High blood pressure?	
Н	eart problems?		]	Dry mouth?			Hepatitis, HIV, or other liver disease?	
D	iabetes (I or II)?		]	Seizures?			Thyroid problems?	
A	sthma?		]	Allergies to latex, med or foods?	dication,		Mental illness?	
R	Regular injections e.g <i>Prolia</i> WOMEN: Are you pregnant or breast-feeding?		]	Do you have or have			Please list	
			]	other diseases or medical problems NOT listed on this form?				
Α	re you taking?							
	ledications? icluding injections	Please list						
T	obacco smoking?	How many per d	day	?				
R	ecreational drugs?	Please list						

#### OUR POLICIES

# FAMILY DENTAL CARE

#### 1. Financial Policy

- Payment is requested at the time of treatment.
- Payment plans may be available upon request (min \$80pw).
- Outstanding accounts will incur a late fee of \$13 per fortnight.
- An administrative Debt Collection fee (\$100) will apply for delinquent debts.
- I agree that if it becomes necessary to forward my account to a collection agency, in addition to the amount owed, I also will be responsible for the fee charged by the collection agency for costs of collections.

### 2. <u>Cancelling appointments or broken appointments</u>

An appointment is a time reserved for you – we do not operate on a "first in, first served" basis.

- If you are unable to attend, we ask for at least 24 hours notice of cancellation or a fee may be applied to allay our fixed running costs.
- For Saturday appointments, if you are unable to attend, we ask for notice of cancellation by **lunchtime on** the previous Thursday or a fee may be applied to allay our fixed running costs.

#### 3. Privacy Policy

As changes in the Commonwealth privacy laws started on 12<sup>th</sup> March 2014, including an amendment of the Privacy Act 1988 (effective 12<sup>th</sup> March 2014) and a Privacy Amendment (Enhancing Privacy Protection) Act 2012, Family Dental Care have updated the privacy policy. The policy of our practice is to follow these procedures:

- The information collected on this form, including any images, will be used for the purpose of providing treatment to you. Personal information such as your name, address and health insurance details will be used for the purpose of addressing accounts to you as well as processing payments and writing to you about any issues affecting your treatment.
- We may disclose your health information to other health care professionals, for example, your doctor or specialist, or require it from them, if in our judgement, it is necessary in the context of your treatment.
- Your patient history, treatment records, radiographs (x-rays) and other material relevant to your treatment will be kept here. You may inspect or request copies of your treatment, records at any time, or seek an explanation from the dentist. If you want copies, a fee may apply. If you require an explanation of your records or a written summary, a consultation fee or other charge may apply.
- Your health information will be treated with the utmost confidentiality. Disclosure will not be made to any person not involved in either your treatment or the administration of this practice, without your prior consent.
- Surveillance cameras are used in this surgery for training and security purposes. Please be aware that you may be under surveillance. If you appear in any images, it will in never be used for publication or the like.
- If you have any queries or concerns about our handling of your health information, please do not hesitate to raise these concerns with our practice.
- If any of the information we have about you is inaccurate, you may ask us to alter our records accordingly.
- If all or part of the information is **NOT** provided to us by you on the Personal & Medical History form, subsequent Medical History Update forms or by discussing it with the dentist, it may adversely affect your health and your treatment options.

### Your agreement

- 1. I agree to the terms and conditions of these policies and sign this form as confirmation that I have read and understood the financial/privacy policy and consent to the use of my health information and surveillance in this way.
- 2. To the best of my knowledge, I have answered every medical question completely and accurately.
- 3. I will inform my dentist of any change in my health and/or medication.

Name:	if child, name of parent/guardian					
Signature:	Date:					
(Dentist's signature)						